



24x7 Server and Workstation Monitoring

VirtualEyes 24x7 Monitoring gives you peace of mind knowing that your systems are running smoothly and efficiently. Rather than wait for you to notice that a system has failed, our 24x7 monitoring will alert us to problems at your site. We'll almost always know about a systems issue before you do, so we can fix it fast and minimize your business disruption.

What is VirtualEyes 24x7 Monitoring?

VirtualEyes 24x7 Monitoring checks your critical systems every 5 or 15 minutes for servers or 30 or 60 minutes for workstations. Whenever it finds a problem, it sends an email or SMS alert showing the exact nature of the problem directly to us. We'll see the true nature of the problem – rather than having to depend on your best guess. That means we can fix it faster – and boost your overall uptime.

What Does It Check?

VirtualEyes 24x7 Monitoring will...

- ✓ Check that your server or workstation is up and running. (workstation intervals of 30 or 60 minute checks).
- ✓ Check backup jobs for failures or successes.
- ✓ Check any or all of your Windows® Services, vital components of your server's operating system. Services provide vital services that allow you to logon to your network, access the internet, even print your work.
- ✓ Ping various network devices or remote offices that you need to do your work.

- ✓ Check exchange database sizes in relationship to their limits.
- ✓ Check disk space to ensure it's below a set threshold.
- ✓ Check RAID devices (if available) to ensure that all disks are functioning correctly and data is safe.
- ✓ Check your website to ensure it's up and running and serving your customers.
- ✓ Check other devices using SNMP.
- ✓ Check if antivirus definitions are up-to-date.
- ✓ Asset Tracking – view detailed information about software and hardware assets.

If there's a problem, we'll be alerted instantly so we can take specific action to resolve the issue – almost always before you know you have one.

Key Benefits

- ✓ Specific, informative alerts show us the exact nature of the problem. We can fix it faster.
- ✓ Problems are almost always highlighted to us before you even know you have one. Uptime is maximized.
- ✓ Daily, Weekly and/or Monthly reporting.
- ✓ Alerts for mission-critical systems can be sent by SMS day or night.
- ✓ Affordable pricing.
- ✓ Remote Control for Troubleshooting of Workstation and Servers

How do I get going?

VirtualEyes 24x7 Monitoring takes just minutes to setup, doesn't require any system reboots and can be protecting your business from downtime today. Contact our staff to find out more.

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we provide the solution